



SignalPay
 105 Decker Court Suite 650
 Irving, TX 75062
 Tel: 800.944.1399
 Fax: 214.614.4623

Merchant Maintenance Program Form and/or Returned Merchandise Authorization Form
 Program will only apply to Payment Card Industry compliant equipment

Date: _____

Tech. Rep. Name: _____

DBA Name: _____

Owner's Name: _____

MID #: _____

Merchant Address: _____

City: _____ State: _____ Zip: _____

Phone Number: _____

Select the Level of Service Required

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MMP Full Service Agreement Cost	MMP Equipment Service Agreement Cost	MMP Supplies Service Agreement Cost	RMA** One Time Replacement Fee	RMA** One Time Replacement Fee	RMA** One Time Replacement Fee
\$14.99 [†] <i>per terminal/peripheral per month</i> & One-time terminal/peripheral Replacement Fee of	\$11.99 [†] <i>per terminal/peripheral per month</i> & One-time terminal/peripheral Replacement Fee of	\$7.99 [†] <i>per terminal/peripheral per month</i> (Wireless or Signature capture Pin pads)	\$200.00 [†] Next day shipping included	\$405.00 [†] Next day shipping included	\$725.00 [†] Next day shipping included
\$285.00* [†]	\$285.00* [†]	Ground shipping included	30 Days Warranty	30 Days Warranty	30 Days Warranty
\$635.00* [†] (Wireless or Signature capture Pin pads)	\$635.00* [†] (Wireless or Signature capture Pin pads)				
Next day shipping included	Next day shipping included				
Program Includes: Replacement Free supplies	Program Includes: Replacement	Program Includes: Free supplies ONLY	Program Includes: One time replacement of Peripherals: Pin pad, Regular check reader, Card reader and Printer	Program Includes: One time replacement of Regular POS terminals and Check imagers	Program Includes: One time replacement of Wireless and Signature capture Pin pads
Program Requires: 12 month Minimum Commitment	Program Requires: 12 month Minimum Commitment	Program Requires: 12 month Minimum Commitment			

* If equipment is replaced through MMP, equipment is under warranty for the life of the MMP.
 **The Cynergy Data RMA will be effective for those merchants whose terminals have previously functioned properly for at least one statement cycle on/with Cynergy Data. The RMA will not be effective for those terminals that have never submitted or settled batch/transactions. To avoid being charged full price for a replacement terminal, the merchant must send in the damaged terminal within seven (7) business days from the date the replaced terminal was received.
 † Fees and Terms subject to change without notice.

Note: This Program does not cover terminals/peripherals that have been subject to: water damage; and (ii) Products that have been damaged due to alteration or modification. In these cases, the merchant will be charged the full purchase price of the "swapped" equipment.

Terminals that must be replaced: _____

Signature Required _____ Name and Title _____

**Fax this form to 214.614.4623, "Attn: Customer Service" or Mail to: SignalPay
 105 Decker Court, Suite 650
 Irving, TX 75062**

FOR CYNERGY DATA USE ONLY	VIMAS System By: _____ Date: _____
	Merchant Accounting System By: _____ Date: _____



SignalPay
 105 Decker Court Suite 650
 Irving, TX 75062
 Tel: 800.944.1399
 Fax: 214.614.4623

PCI Compliance Replacement Program Form Terminals / Peripherals

Date: _____

Tech. Rep. Name: _____

DBA Name: _____

Owner's Name: _____

MID #: _____

Merchant Address: _____

City: _____ State: _____ Zip: _____

Phone Number: _____

Select the Level of Service Required

<input style="width: 40px; height: 20px; margin-bottom: 5px;" type="checkbox"/> MMP Full Service Agreement Cost \$14.99[†] <i>per terminal/peripheral per month</i> & One-time terminal/peripheral Replacement Fee of \$255*[†] (Verifone VX570/Dejavoo X8) \$114*[†] (Peripherals) Next day shipping included	<input style="width: 40px; height: 20px; margin-bottom: 5px;" type="checkbox"/> MMP Equipment Service Agreement Cost \$11.99[†] <i>per terminal/peripheral per month</i> & One-time terminal/peripheral Replacement Fee of \$255*[†] (Verifone VX570/Dejavoo X8) \$114*[†] (Peripherals) Next day shipping included	<input style="width: 40px; height: 20px; margin-bottom: 5px;" type="checkbox"/> RMA** One Time Replacement Cost \$405[†] (Verifone VX570/Dejavoo X8) \$200[†] (Peripherals) Next day shipping included 30 Days Warranty
Program Includes: Replacement Free supplies Program Requires: 12 month Minimum Commitment	Program Includes: Replacement Program Requires: 12 month Minimum Commitment	Program Includes: One time replacement

* If equipment is replaced through MMP, equipment is under warranty for the life of the MMP.

**The Cynergy Data RMA will be effective for those merchants whose terminals have previously functioned properly for at least one statement cycle on/with Cynergy Data. The RMA will not be effective for those terminals that have never submitted or settled batch/transactions. To avoid being charged full price for a replacement terminal, the merchant must send in the damaged terminal within seven (7) business days from the date the replaced terminal was received.

[†] Fees and Terms subject to change without notice.

Note: This Program does not cover terminals/peripherals that have been subject to: water damage; and (ii) Products that have been damaged due to alteration or modification. In these cases, the merchant will be charged the full purchase price of the "swapped" equipment.

Terminals that must be replaced: _____

Signature Required: _____ Name and Title: _____

**Fax this form to 214.614.4623, "Attn: Customer Service" or Mail to: SignalPay
 105 Decker Court, Suite 650
 Irving, TX 75062**

FOR CYNERGY DATA USE ONLY	VIMAS System By: _____ Date: _____ Merchant Accounting System By: _____ Date: _____
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SignalPay
 105 Decker Court Suite 650
 Irving, TX 75062
 Tel: 800.944.1399
 Fax: 214.614.4623

**PCI Compliance Replacement Program Form
 Signature Capture Ingenico i6550**

Date: _____

Tech. Rep. Name: _____

DBA Name: _____

Owner's Name: _____

MID #: _____

Merchant Address: _____

City: _____ State: _____ Zip: _____

Phone Number: _____

Select the Level of Service Required

<input type="checkbox"/> MMP Full Service Agreement Cost \$14.99[†] <i>per terminal/peripheral per month</i> & One-time terminal/peripheral Replacement Fee of \$385*[†] Next day shipping included	<input type="checkbox"/> MMP Equipment Service Agreement Cost \$11.99[†] <i>per terminal/peripheral per month</i> & One-time terminal/peripheral Replacement Fee of \$385*[†] Next day shipping included	<input type="checkbox"/> RMA** One Time Replacement Cost \$580[†] Next day shipping included 30 Days Warranty
Program Includes: Replacement Free supplies Program Requires: 12 month Minimum Commitment	Program Includes: Replacement Program Requires: 12 month Minimum Commitment	Program Includes: One time replacement

* If equipment is replaced through MMP, equipment is under warranty for the life of the MMP.
 **The Cynergy Data RMA will be effective for those merchants whose terminals have previously functioned properly for at least one statement cycle on/with Cynergy Data. The RMA will not be effective for those terminals that have never submitted or settled batch/transactions. To avoid being charged full price for a replacement terminal, the merchant must send in the damaged terminal within seven (7) business days from the date the replaced terminal was received.
 † Fees and Terms subject to change without notice.
Note: This Program does not cover terminals/peripherals that have been subject to: water damage; and (ii) Products that have been damaged due to alteration or modification. In these cases, the merchant will be charged the full purchase price of the "swapped" equipment.

Terminals that must be replaced: _____

Signature Required: _____ Name and Title: _____

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FOR CYNERGY DATA USE ONLY	VIMAS System By: _____ Date: _____ Merchant Accounting System By: _____ Date: _____
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SignalPay
 105 Decker Court Suite 650
 Irving, TX 75062
 Tel: 800.933.0064
 Fax: 214.614.4623

**PCI Compliance Replacement Program Form
 Wireless Terminal Verifone VX610**

Date: _____

Tech. Rep. Name: _____

DBA Name: _____

Owner's Name: _____

MID #: _____

Merchant Address: _____

City: _____ State: _____ Zip: _____

Phone Number: _____

Select the Level of Service Required

<input type="checkbox"/> MMP Full Service Agreement Cost \$14.99† <i>per terminal/peripheral per month</i> & One-time terminal/peripheral Replacement Fee of \$605*† Next day shipping included for equipment only	<input type="checkbox"/> MMP Equipment Service Agreement Cost \$11.99† <i>per terminal/peripheral per month</i> & One-time terminal/peripheral Replacement Fee of \$605*† Next day shipping included	<input type="checkbox"/> RMA** One Time Replacement Cost \$870† Next day shipping included 30 Days Warranty
Program Includes: Replacement Free supplies Program Requires: 12 month Minimum Commitment	Program Includes: Replacement Program Requires: 12 month Minimum Commitment	Program Includes: One time replacement

* If equipment is replaced through MMP, equipment is under warranty for the life of the MMP.
 **The Cynergy Data RMA will be effective for those merchants whose terminals have previously functioned properly for at least one statement cycle on/with Cynergy Data. The RMA will not be effective for those terminals that have never submitted or settled batch/transactions. To avoid being charged full price for a replacement terminal, the merchant must send in the damaged terminal within seven (7) business days from the date the replaced terminal was received.
 † Fees and Terms subject to change without notice.
Note: This Program does not cover terminals/peripherals that have been subject to: water damage; and (ii) Products that have been damaged due to alteration or modification. In these cases, the merchant will be charged the full purchase price of the "swapped" equipment.

Terminals that must be replaced: _____

Signature Required _____ Name and Title _____

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FOR CYNERGY DATA USE ONLY	VIMAS System By: _____ Date: _____ Merchant Accounting System By: _____ Date: _____
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